



**If the work order** is due to a regulatory issue please be sure to note this in the EWORF, or if you are calling in the work order tell the Customer Service employee. Also please notate the deadline set by the regulatory agent for correction of the cited condition.

Please note that these are general guidelines. Situations may arise that alter the response times. If you have any questions regarding a work order that you have placed, please contact Customer Service Center at 474-7000